

Frequently asked questions regarding the evacuation:

How can I find out if my home or workplace is in the evacuation zone?

A map of the exclusion zone has been published on the website “feuerwehr-muenchen.de” and on our social media channels. If your home or workplace is located within the highlighted areas, you are affected by the evacuation. Please refer to the detailed list of affected addresses for more specific information.

By when must I leave the exclusion zone?

You must vacate the exclusion zone by no later than 9:00 AM on Saturday, 23rd November 2025. We recommend that you leave early. Delays caused by individuals will impact everyone.

Do I need to leave the exclusion zone on my own?

Yes, generally speaking. Please make use of public transport until 9:00 AM. Taxi services will not be permitted to enter the exclusion zone after this time. If you are being picked up by family or friends, please ask them to arrive early so that you can leave the area by 9:00 AM. All individuals requiring medical or disability transport will be recorded to ensure appropriate assistance is provided. This group can contact us (from Wednesday at 12:00 PM until Saturday at 11:00 AM) at (089) 19222 to arrange for transport.

Are there care facilities where I can stay until the defusal is complete?

Yes, a care facility will be available for you during the defusal operations (from Sunday, 23rd November 2025, 8:00 AM until the all-clear is given):
Gymnasium München Moosach, Gerastraße 6, 80993 Munich.

When can I return to my home or workplace?

You may return to your home or workplace once the fire service and police inform you that the exclusion has been lifted. The end of the exclusion will be announced via radio and on the Munich Fire Service’s social media channels (#Westfriedhof).

Am I allowed to stay at home or at my workplace at my own risk?

No, there is a legally binding general decree stating that the entire exclusion zone must be cleared. Police officers are authorised to forcibly evacuate residences if necessary. This is for the safety of all individuals in the exclusion zone.

What should I pack for the evacuation?

Please take personal documents, such as your ID, driving licence, or medical records. Important medications should also be packed. Additionally, consider any special dietary requirements (baby food, special diets) and suitable clothing, as the exclusion may last several hours.

What should I do with my pet?

Your pet may remain in your home if you have no alternative accommodation. Pets are not allowed in the care facilities (due to allergies, noise, incompatibilities among animals, hygiene, etc.). Exceptions are made for guide dogs, diabetic alert dogs, and seizure alert dogs.

How will it be ensured that no one remains in the exclusion zone during the evacuation?

After the official evacuation is completed, the police will conduct a thorough check to ensure that no one has remained — both through personnel and technical means (such as police helicopters).

Where can I report if I am bedridden or have mobility issues and cannot leave the exclusion zone on my own?

Individuals requiring medical or disability transport should contact us from Wednesday at 12:00 PM until Saturday at 11:00 AM at (089) 19222 to arrange for transport. Coordination will be managed by the operations team on Sunday.

How does a “self-evacuation” work?

All residents are required to leave their homes and the exclusion zone by 9:00 AM on Sunday, 23rd November 2025. The police will then verify that the area is completely vacated. Return will only be permitted once the defusal has been completed successfully and the exclusion has been lifted.

Why might there be delays in starting the defusal?

The defusal can only begin once complete evacuation is achieved. Please assist by vacating the area promptly. We appeal to your common sense and reason not to delay the measures. **There are no exceptions!**

Is there a specific timetable?

Closure of the area for vehicle traffic:	from 9:00 AM
Evacuation:	until 9:00 AM
Control of the exclusion zone:	from 9:00 AM
Defusal:	from 12:00 PM

We will inform you via radio and social media if there will be any changes or delays

What about bus and tram services?

Public transport will operate as usual until 9:00 AM on Sunday, 23rd November 2025. Please arrive at the stops in good time. There will be no bus services operating within the exclusion zone during the defusal. Tram line 20 will also be affected. Additionally, bus lines 51, 143, 164, and 180 will be impacted. However, the U-Bahn and S-Bahn services will remain unaffected. Please refer to the communication channels and press office of MVG for detailed information.

Will electricity and gas be turned off?

No.

How can I secure my home?

Police and security forces will be present in large numbers to ensure that no one remains in the exclusion zone. Technical means, including helicopters, will be employed for this purpose. When leaving your home, please keep the windows closed, lower the roller shutters, and lock the front door. Leave your home as if you were going on holiday. The infrastructure of the residences (electricity, gas, water) can remain operational. Utility providers will not suspend services.

Where can I find accessible information?

Accessible information is available online at www.muenchen.de and via the information hotline at (089) 2353-55555. The hotline is available during the following hours:

- Wednesday: 2:00 PM to 6:00 PM
- Thursday to Saturday: 8:00 AM to 6:00 PM
- Sunday: 7:00 AM to 2:00 PM

What if the defusal does not go as planned?

We firmly expect that the bomb will be defused as scheduled. In the unlikely event that something should go wrong, all safety services are prepared. We have prevented personal injuries through the evacuation, and any property damage can be rectified.