

03

Line information

You can obtain the trunking catalogue as a PDF file for planning and implementation purposes at spartenauskunft.3k.mse@muenchen.de. There is no charge for this service. No responsibility is taken for the accuracy of the information in the sewer register.

If you require further information on existing sewer structures and systems, please do not hesitate to contact us.

You can also contact the MSE information centre (info.mse@muenchen.de).

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- Sewer register information available free of charge as a PDF file at spartenauskunft.3k.mse@muenchen.de
- If you have any questions or require information on existing sewer structures and systems, you can contact the divisional information centre at any time
- You can also contact the MSE information centre (info.mse@muenchen.de)

Scan the QR code to access more detailed information and contact persons on the subject of "Protection of disposal facilities" and other guideline sheets.

stadt.muenchen.de/infos/wie-sie-unsere-kanale-schuetzen



Munich Municipal Sewage Treatment on the social networks:



Instagram
[@msemuenchen](https://www.instagram.com/msemuenchen)



LinkedIn
Munich Municipal Sewage Treatment



YouTube
Munich Municipal Sewage Treatment

We are here to help you:
www.muenchen.de/mse



A certified environmental protection company of the city

04

Contact:

Subject	How to contact us	Address
Area office Area classification, zoning and geodata management	zonenbuero.tz2.bau@muenchen.de	Building Department - Civil Engineering Department, Central Services Friedenstraße 40 81671 Munich, Germany
Division information Division information on the municipal sewer system	spartenauskunft.3k.mse@muenchen.de	Munich Municipal Sewage Treatment - Operation Friedenstraße 40 81671 Munich, Germany
Planning information Drainage plans, plan management and information (inspection of as-built plans and plan copies)	planauskunft.mse@muenchen.de	Munich Municipal Sewage Treatment - Plan information and management Friedenstr. 40 81671 Munich, Germany
Development Office Property Development	421.mse@muenchen.de	Munich Municipal Sewage Treatment - Property drainage system Friedenstr. 40 81671 Munich, Germany
Construction Supervision Drainage pipes of private property drainage systems	423.mse@muenchen.de	Munich Municipal Sewage Treatment - Property drainage system Friedenstraße 40 81671 Munich, Germany
Building Department private construction measures in public, dedicated traffic area (reminder procedure) Excavations on roads	tz5.bau@muenchen.de	Building Department - Main Civil Engineering Department, Central Services Friedenstraße 40 81671 Munich, Germany
Transport Department Construction measures in public traffic areas (excavation requested)	baustellen.mor@muenchen.de	Transport Department Implerstraße 9 81371 Munich, Germany
Sewer Monitoring General operational faults	089 66 18 18	Munich Municipal Sewage Treatment - Operations
East Sewer Operating Station Operational disruptions in the East area	312ost.mse@muenchen.de 089 637 00 65	Munich Municipal Sewage Treatment - Operations Otto-Hahn-Ring 65 81739 Munich, Germany
Kanalbetriebsstation West Operational disruptions in the West area	312west.mse@muenchen.de 089 818 963 870	Munich Municipal Sewage Treatment - Operations Bergsonstraße 120 81245 Munich, Germany



Münchner
Stadtentwässerung



Leaflet on protection
of waste disposal facilities
and pipework

01

Behaviour in the event of faults

What is a fault?

Any damage to the sewer system constitutes a malfunction. Call us if, for example, a street drain (gully) is blocked, in the event of road subsidence due to sewer collapses, in the event of concrete discharges in street drains or defective manhole covers.

Contacting the sewer station

Our sewer station is available around the clock as your first point of contact in the event of damage (malfunction). You can always get in touch with a personal contact there who will discuss the next steps with you.

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Give us a call!

Available 24 hours a day, 7 days a week! [089 66 18 18](tel:089661818)



Cavity formation



Concrete placement



Drill pile



Suspension placement

Please take prompt action! Early reports of damage can significantly reduce the cost of repairing the damage.

General enquiries

For general enquiries, please use the contact options in the overview.

02

Distances to the pipe network

The laying of supply lines within the public traffic area is generally subject to zoning. If you have any questions about zoning please contact the zoning office of the building department at zonenbuero.tz2.bau@muenchen.de.

The first sewers were built in the first half of the 19th century. Due to the age of some of the MSE sewers, their location often deviates from the current zoning. Please take these circumstances into account in your planning.

A minimum parallel/horizontal clearance distance of at least of 1.00 m – independent of the zoning – must be observed. If other distances result from the individual case assessment, these are decisive. This prevents damage to the system and the required shoring can be installed in the open excavation pit.

Laying within the sewer route is not permitted.

There are various guide value sheets for the dedicated areas, from which the necessary distances can be taken.

The manholes and maintenance openings to the sewer structures must be kept clear for the personnel and cleaning vehicles of Munich Municipal Sewage Treatment.

To protect the sewer structures, trees and deep-rooted shrubs must generally be planted at a sufficient distance of > 2.50 m. For manholes, the distance is usually > 3.50 m

In public green areas, non-dedicated road areas and private property areas, a sewer protection zone applies, which is defined in an easement or in the development plan. Please check the size of the sewer protection zones and pipeline right-of-way areas in advance of your planning. These areas must be kept free of any buildings and trees and shrubs.



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- When supply lines are brought in, a parallel/horizontal clearance of at least 1.00 m must be maintained
- All manholes and road drains must be kept clear
- For planting trees and shrubs, the minimum distance is generally > 2.50 m, manholes generally > 3.50 m
- Please check in advance of your planning the size of the sewer protection zones in public green spaces and in public green spaces and non-dedicated street areas as well as in private-property areas